



**FIT FOR THE
FUTURE**

Good Practice - SOLIHA

WP 2

Activity 1 (Good Practice)

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Good Practice Card

Name/ title of practice:	Inclusive Leadership and Holistic Approach to Supporting Vulnerable Populations in Housing Improvement
Location:	Haute-Corse, Corsica, France
Size and scale of organization:	Small local structure – currently composed of 4 people, including the director
Industry/Sector:	Housing, Social Action, Social Inclusion, Ecological Transition
Contact info (for follow up, if available):	Main contact: Director of SOLIHA Haute-Corse soliha2b@orange.fr https://soliha-renov.fr/agence/soliha-corse/
Additional details:	<ul style="list-style-type: none"> • The practice is based on an inclusive and sustainable vision of housing, considering housing as a lever for dignity, well-being, and social connection. • It integrates personalized human support for often vulnerable populations (isolated older adults, people facing energy poverty). • It promotes cooperation with local stakeholders (municipalities, craftsmen, associations) and awareness-raising among partners regarding the specific needs of beneficiaries. • Implementation of a working environment based on trust, active listening, and valuing team contributions, contributing to an inclusive internal work culture. • Key innovation: Simplifying administrative procedures and adapting the pace of support to remove invisible barriers. • The practice is embedded in a sustainable ecological transition dynamic (reducing energy consumption, improving indoor air quality, promoting aging-in-place through home adaptation).
Sources of information/References:	https://soliha-renov.fr/agence/soliha-corse/ https://soliha.fr/ Press Article: https://www.corsematin.com/articles/aleria-soliha-pour-accompagner-la-renovation-de-lhabitat-132286

Good Practice/Content

Key focus/bias observed:	Social inclusion, combating isolation of older adults, equitable access to housing, ecological transition.
Description of the <i>Practice</i>:	This practice integrates an inclusive and holistic approach to supporting vulnerable individuals in improving their housing conditions. It goes beyond technical renovation to include social, psychological, and environmental dimensions. The goal is to restore dignity, promote autonomy, and rebuild trust, while ensuring the sustainability of proposed solutions.
Implementation strategy:	<ul style="list-style-type: none"> ● Active listening and adapting to the beneficiaries' pace (considering their capacities and understanding of procedures) ● Simplification of administrative procedures and support in preparing documentation (financial aid, quotes) ● Awareness-raising among local partners (municipalities, craftsmen) on the specific needs of vulnerable populations ● Inclusive internal culture: valuing contributions from every team member (4 people), fostering cooperation and co-creation of solutions ● Integration of ecological transition goals into each renovation project (energy efficiency, home adaptation for aging in place)
Key actors involved:	<ul style="list-style-type: none"> ● Local SOLIHA Haute-Corse team (4 people, including the director) ● Local authorities (municipalities, department) ● Craftsmen and construction companies ● Social services ● Families and relatives of beneficiaries
Outcomes and metrics of impact:	<ul style="list-style-type: none"> ● Enabling older adults to remain in their homes in improved safety and comfort conditions ● Reducing situations of energy poverty ● Strengthening beneficiaries' trust in public systems and institutions

	<ul style="list-style-type: none"> • Mobilizing and raising awareness among local actors on inclusion and ecological transition <i>(Possible indicators: number of renovations completed, beneficiary satisfaction rate, number of local stakeholders engaged)</i> <p>The proposed indicators make it possible to assess the concrete impact of SOLIHA's actions in terms of social inclusion and ecological transition.</p> <p>The number of renovations completed measures the organization's operational activity and its direct effect on improving the living conditions of beneficiaries, especially older people. This indicator reflects both SOLIHA's capacity to act and the project's contribution to energy efficiency and housing adaptation to ageing.</p> <p>The beneficiary satisfaction rate evaluates the quality of the service provided, the relevance of the renovations to the expressed needs, and the beneficiaries' perception of comfort, safety, and well-being after the intervention.</p> <p>The number of local stakeholders engaged (such as local authorities, craftsmen, associations, and social partners) measures the territorial dynamics created around the project. This indicator highlights SOLIHA's ability to bring together a network of actors committed to inclusion and ecological transition, thereby strengthening the local impact and sustainability of the actions undertaken.</p>
<p>Potential challenges and barriers for implementation:</p>	<ul style="list-style-type: none"> • Complexity of administrative procedures and financial schemes • Initial mistrust from beneficiaries toward institutions • Limited human and financial resources (small local team) • Coordination among multiple stakeholders (authorities, craftsmen, social services)
<p>Blueprint for success - recommendations for replication or adaptation of the Practice:</p>	<ul style="list-style-type: none"> • Maintain a person-centered approach, respecting individual pace and needs • Build strong partnerships with local authorities and craftsmen from the outset • Integrate both social and environmental goals in housing improvement projects • Develop tools to simplify procedures and remove administrative barriers
<p>Key lessons learned:</p>	<ul style="list-style-type: none"> • Inclusion requires time, listening, and flexibility • Success strongly depends on inter-actor cooperation and local ecosystem strength



	<ul style="list-style-type: none">• A small team can achieve significant impact with a clear vision, inclusive leadership, and a systemic approach
Other info/notes:	This practice was developed within the scope of SOLIHA's local missions in Haute-Corse, but it can be adapted to other rural or urban contexts facing isolation of vulnerable populations. It illustrates the importance of linking social inclusion and ecological transition for long-term impact





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